

APPENDIX 1 ■ Benchmark Park Check

Park User Satisfaction Surveys

Auditors from 'Integrated Open Spaces Services' provide a nationwide benchmark service for the provision and/or improvement of facilities and services in parks. They audited the Botanical Gardens, and other local reserves. They made the following recommendations for the Botanical Gardens:

- ▶ Cacti at children's height should be addressed (prickly).
- ▶ Open the Cacti House on Saturday and Sunday.
- ▶ Clean up the ponds.
- ▶ Tidy up the aviary.
- ▶ Provide more features of interest.
- ▶ Encourage Sunday entertainment in the Park and/or family days.
- ▶ Provide a tearoom.
- ▶ Upgrade playground; provide more toddler play equipment, more older children's play equipment, a climbing structure, better slide, fix the see-saw, high areas of play equipment should be made safer.
- ▶ Provide a bigger car park.
- ▶ Empty bins more often.
- ▶ Provide safer barriers along river at high tide.
- ▶ More information about where things are in the Gisborne tourist brochures.